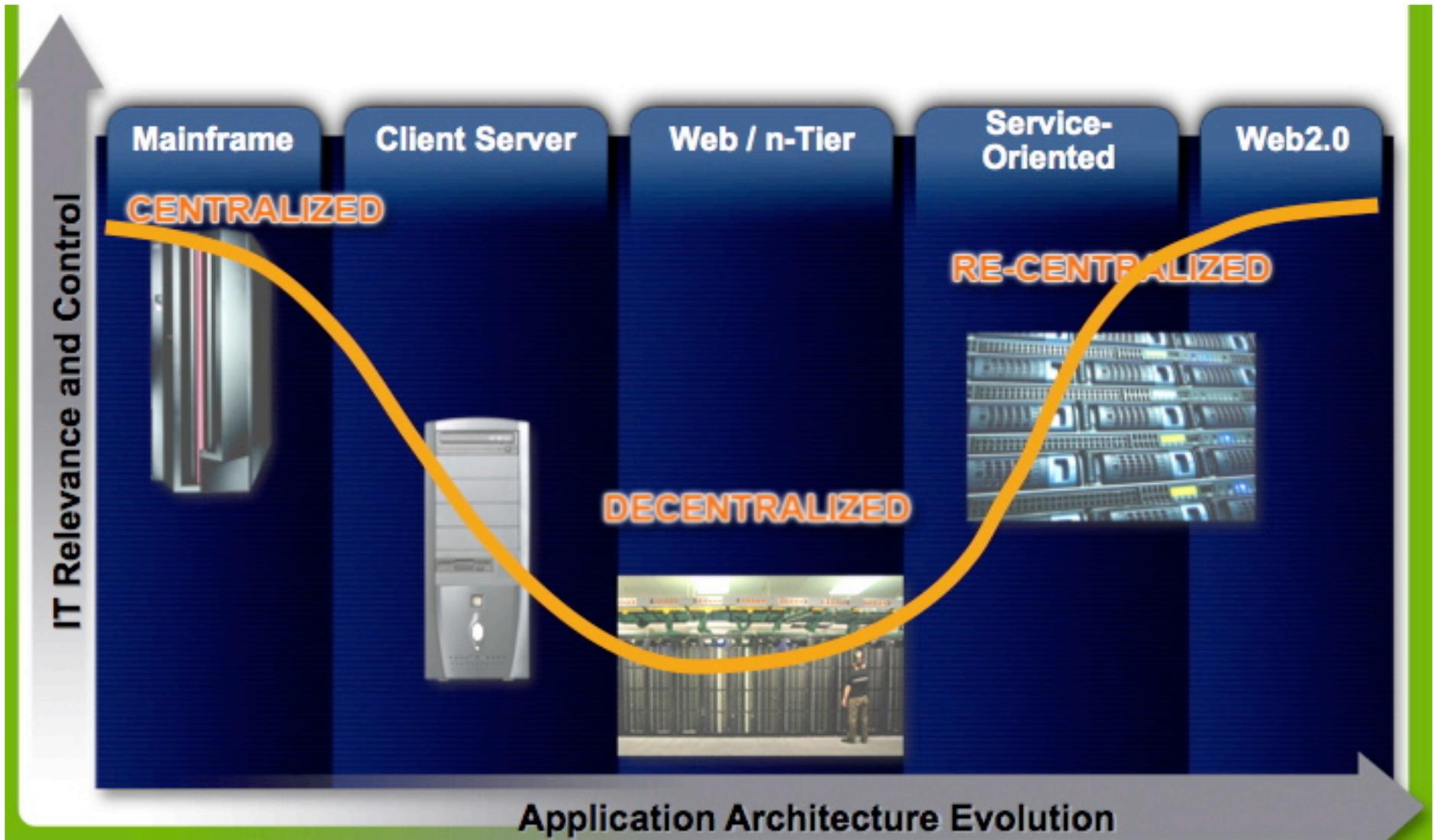


# Introduction to Virtualization

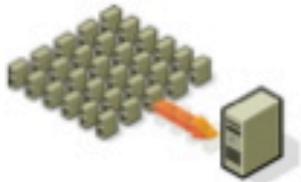
Paul A. Strassmann  
George Mason University  
October 29, 2008, 7:20 to 10:00 PM

# Data Center Transformation



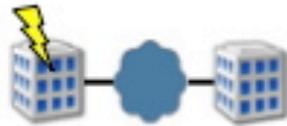
# Scope of Virtualization Services

**Server Consolidation**



*Reduce CapEx / OpEx*

**High Availability Disaster Recovery**



*Business Continuity Compliance*

**Infrastructure Optimization**



*Predictive Resource Planning*

**Infrastructure Automation**



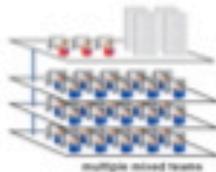
*Service Catalogs & Compliance*

**Client Virtualization**



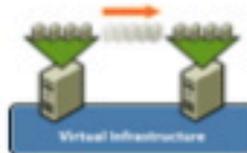
*Mobility & Security*

**Software Lifecycle Mgt**



*Reduce Time to Market /*

**Intelligent Infrastructure**



*On-Demand Resources*

**Secured Computing**



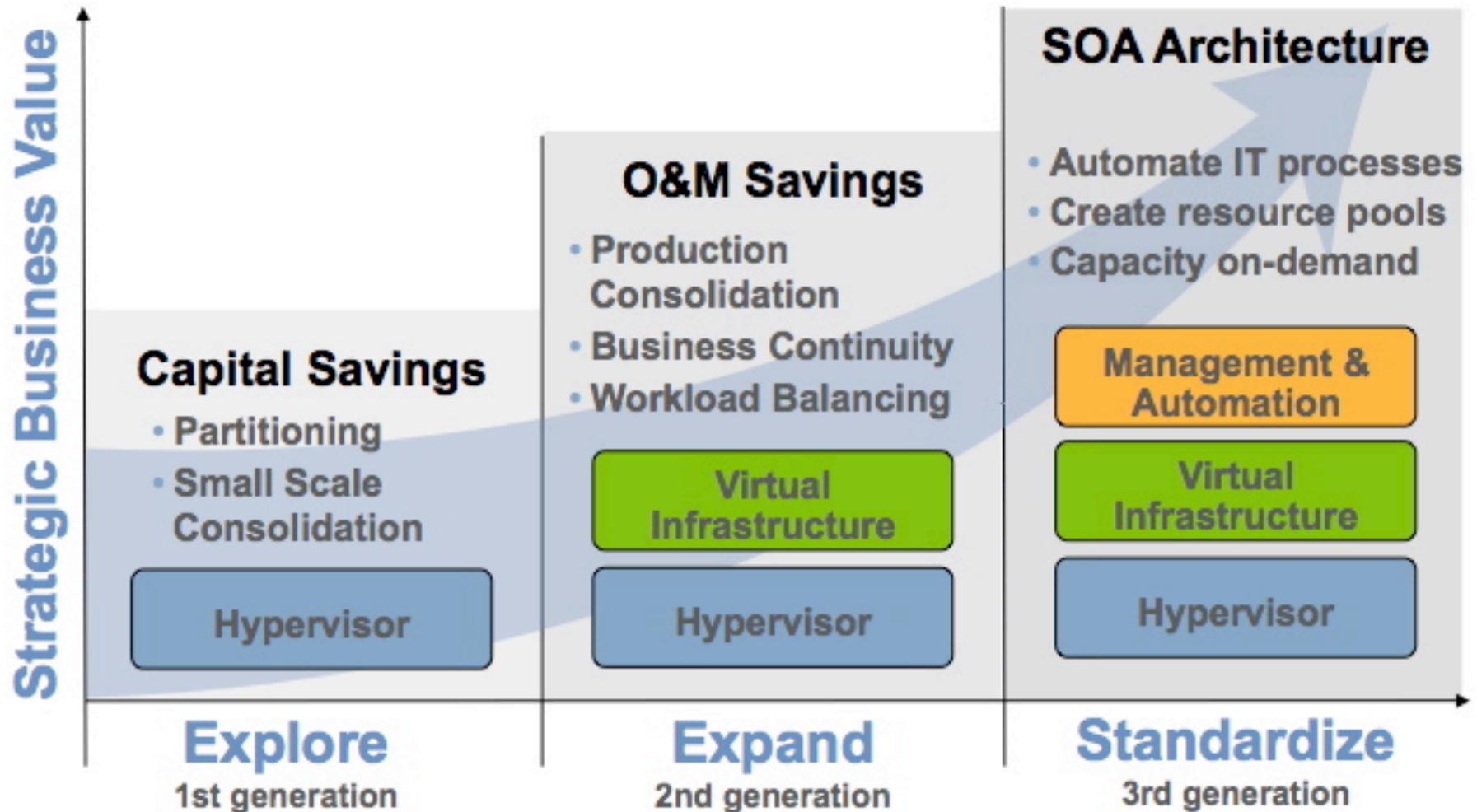
*Virtualization Security*

**Applications**

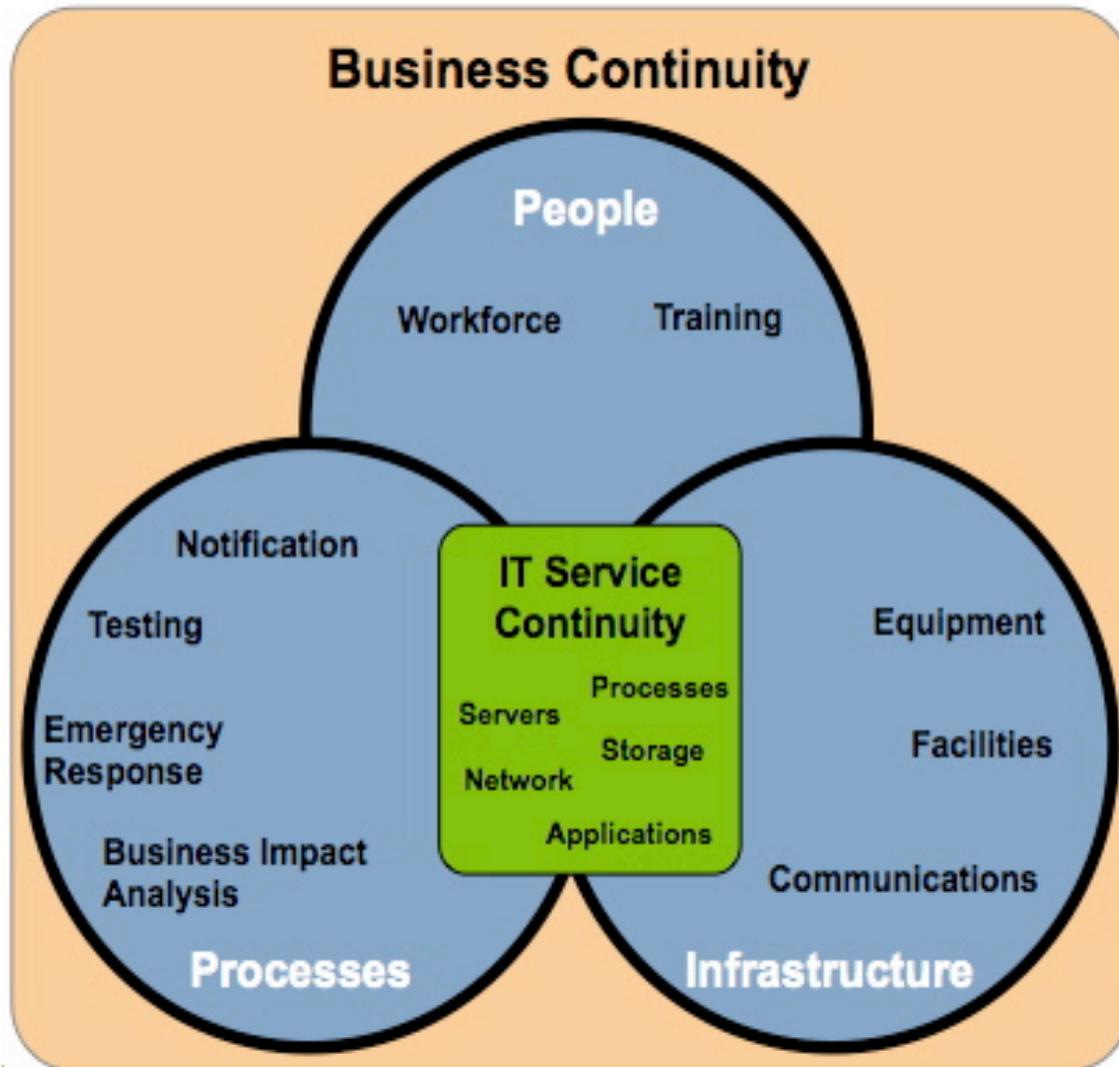


*Ready to Run Applications*

## Virtualization Evolution



Business Continuity is the Objective



IT Service Continuity is a key element in the broader business continuity framework

IT Service Continuity = preventing and minimizing disruption from IT outages

Resiliency

Reliability

Manageability

## How to Understand the Virtualization Development

- Virtualization is an industry-changing movement that will touches all aspects of IT infrastructure and drive new levels of flexibility and dynamism in IT.
- Virtualization is addressing the process and operational issues around deploying and managing a large-scale virtual environment.

Part I

# Virtualization Concepts

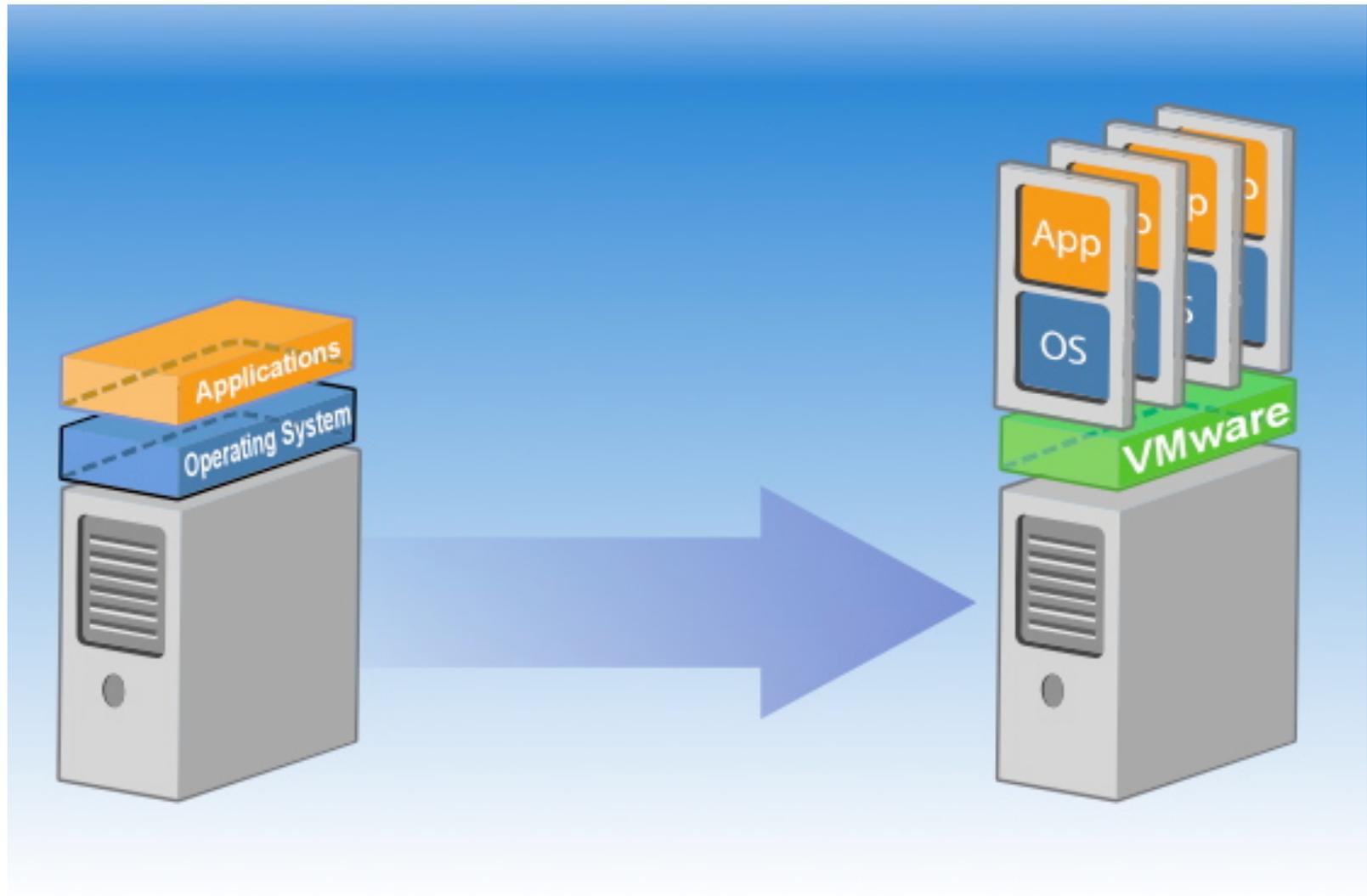
## The Existing Role of the Operating System



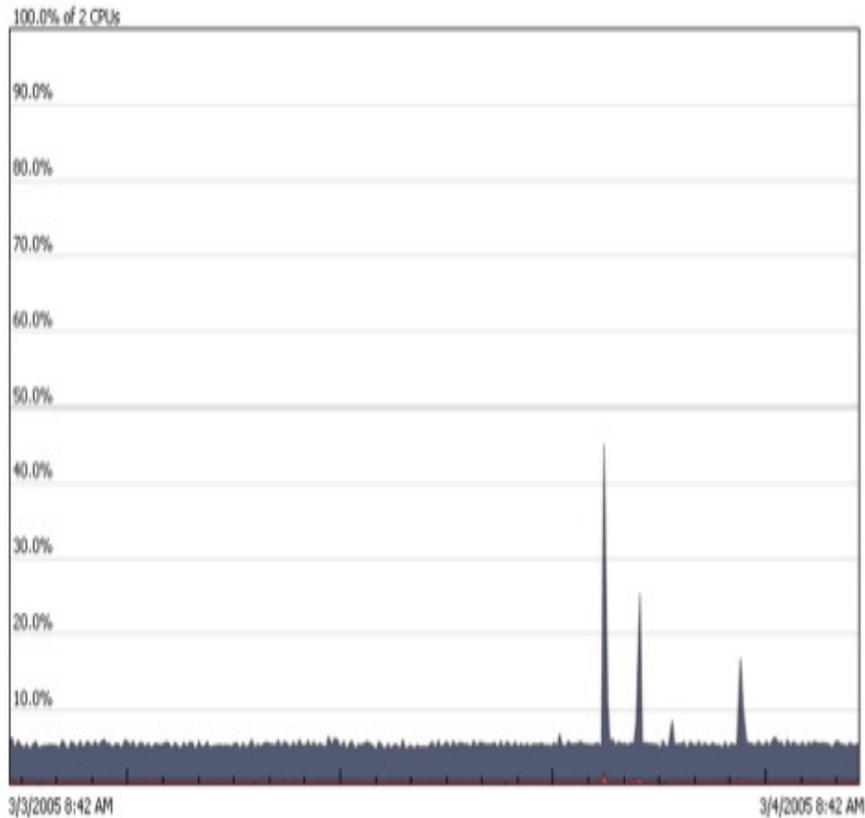
Virtualization is Based on Insertion of a Hypervisor on Top of Hardware



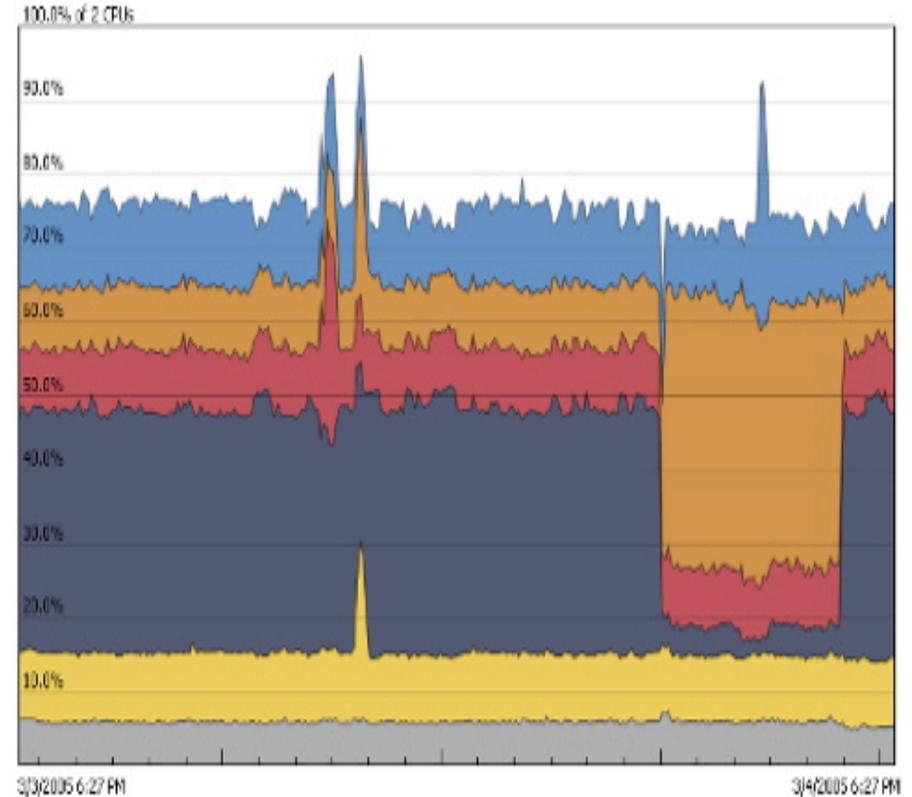
## Virtualization Allows Transformation of a Server for Multiple Applications



## Capacity Utilization: Stand-Alone vs. Virtualized Servers

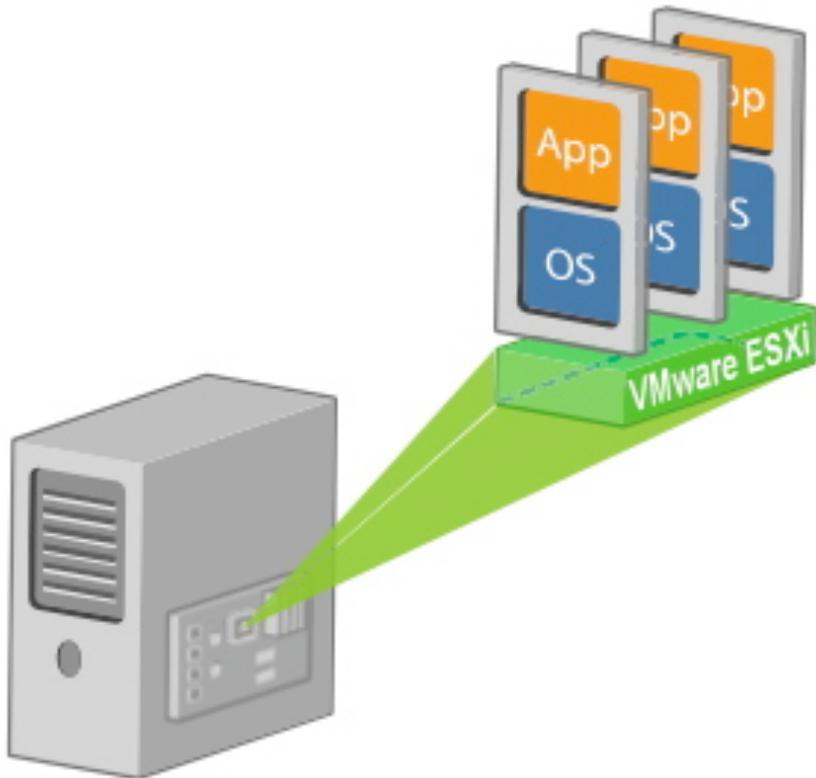


**Dedicated Application**



**Virtualized Applications**

Hypervisor Installs Immediately – Supports Desktops and Laptops



**32MB footprint:  
Increased security  
and reliability**

**No installation:  
From server boot to  
running VMs in minutes**

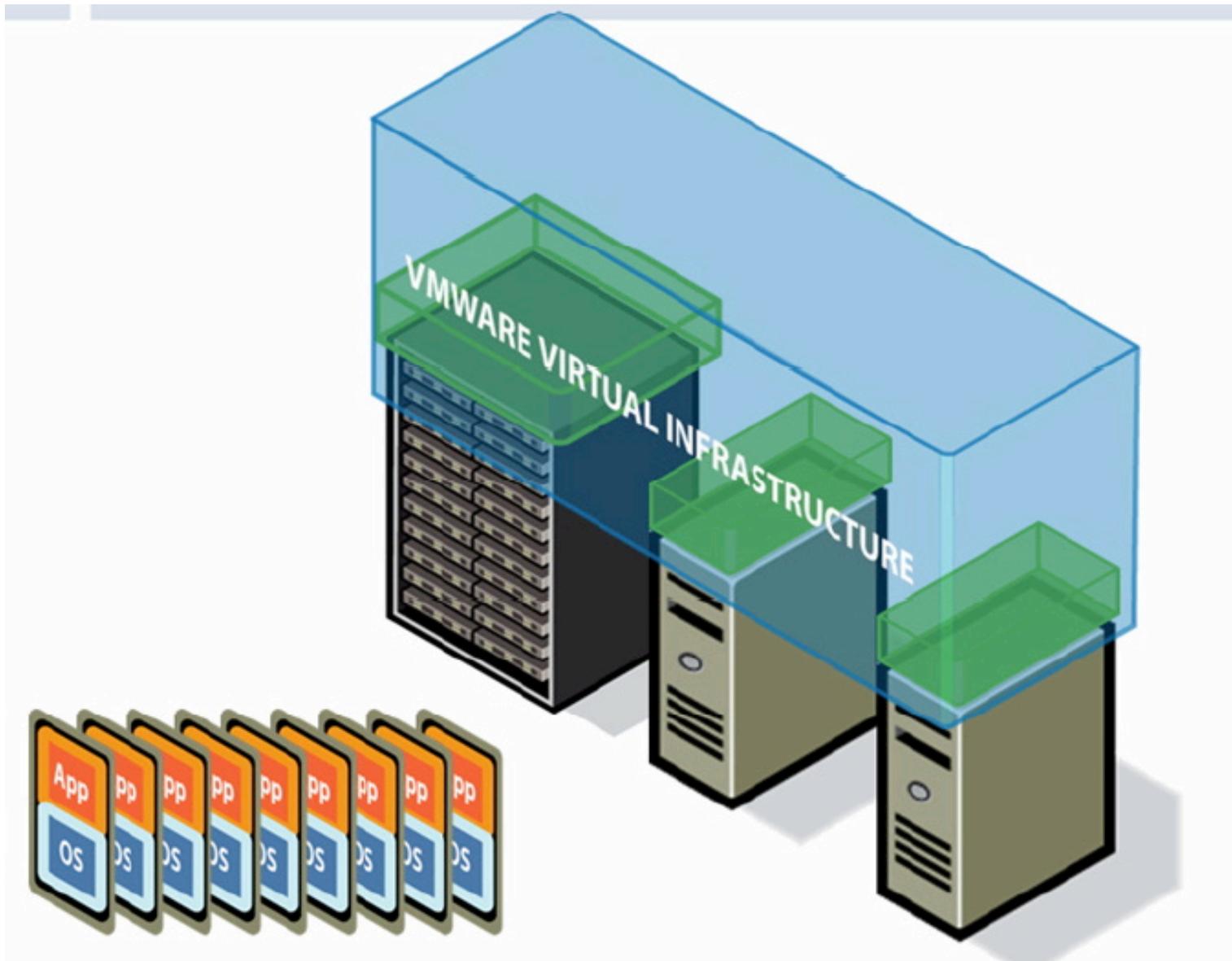
**DELL NEC**



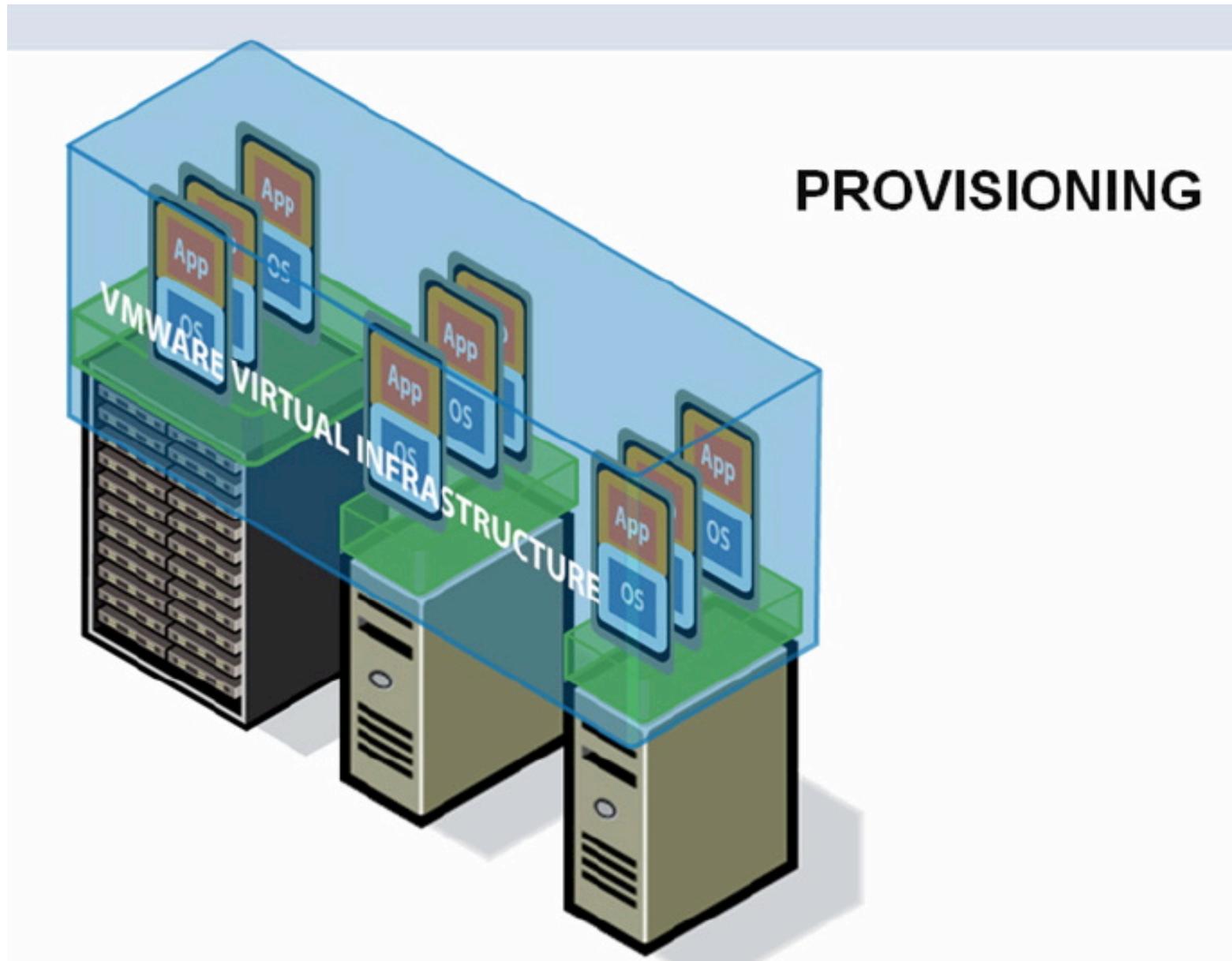
## Virtual Machines Run on Any Hardware Configuration



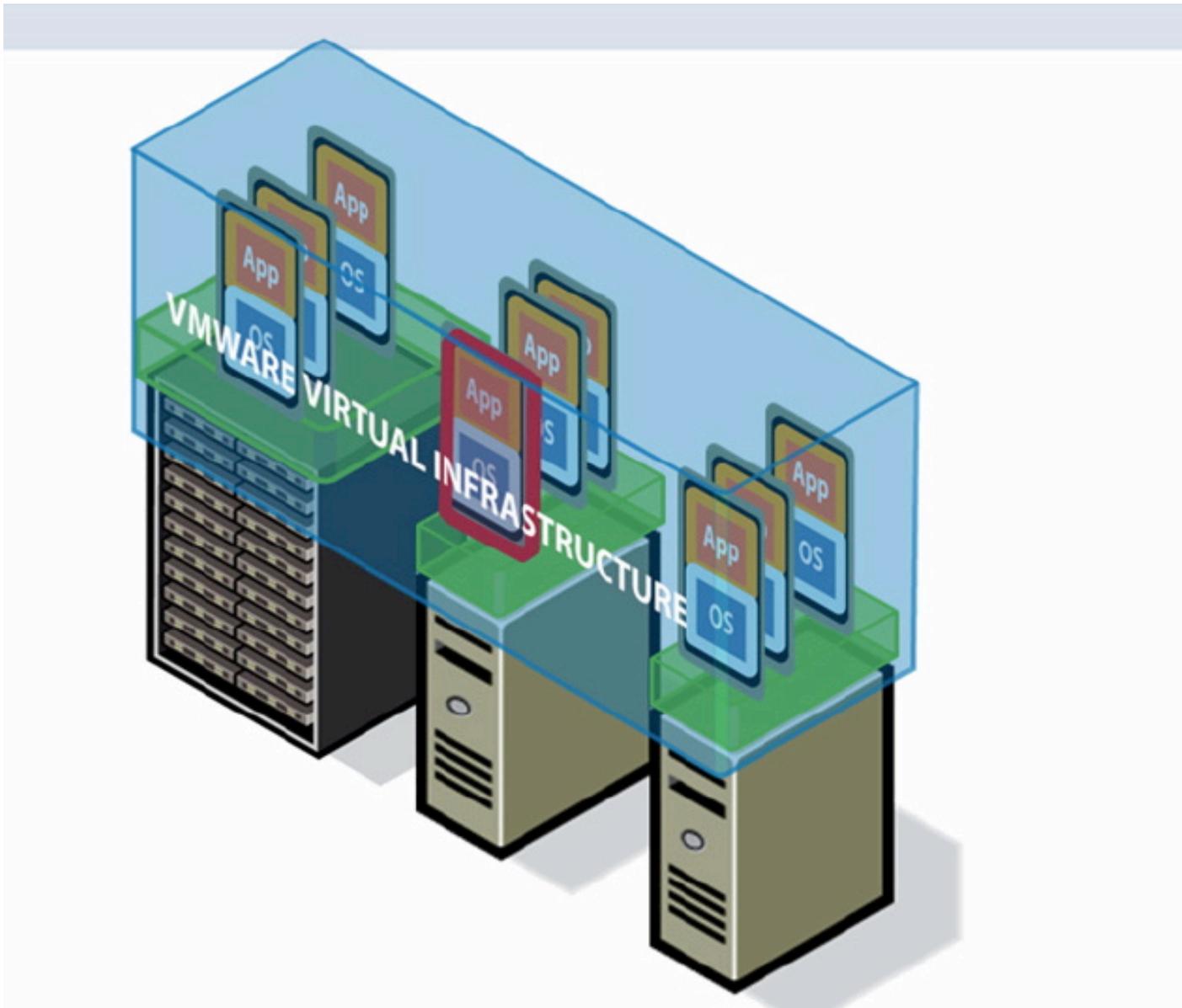
Virtual Machines Can Run on a Shared Infrastructure



*A Single Software Can Span Different Hardware Components*



Virtualization Allows Moving Applications Without Service Interruption

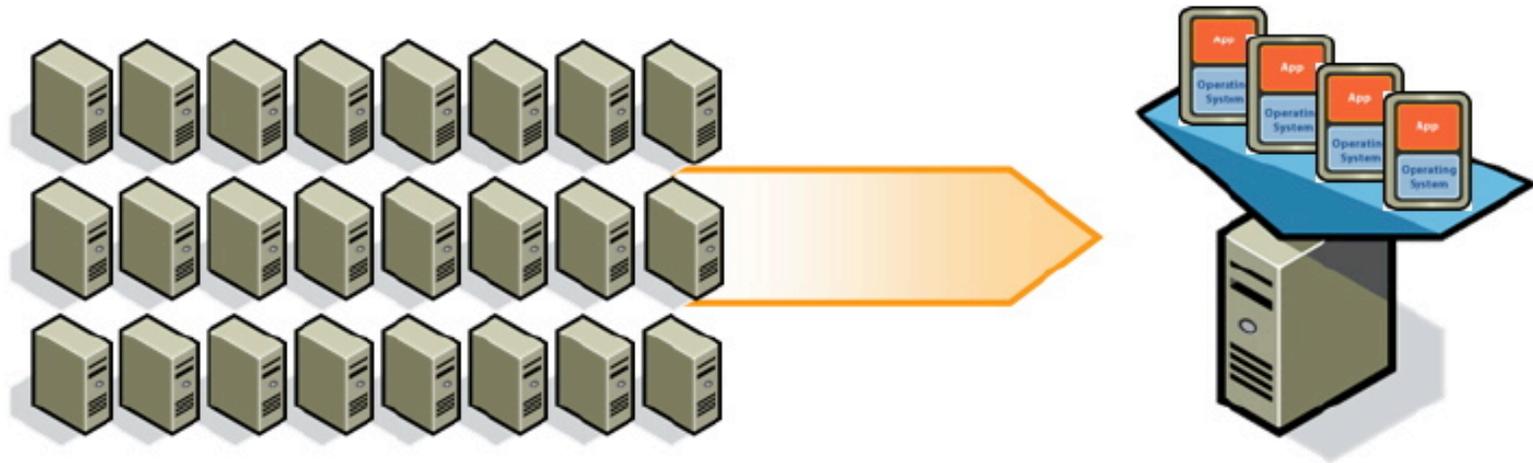


## Advantages of Virtualization

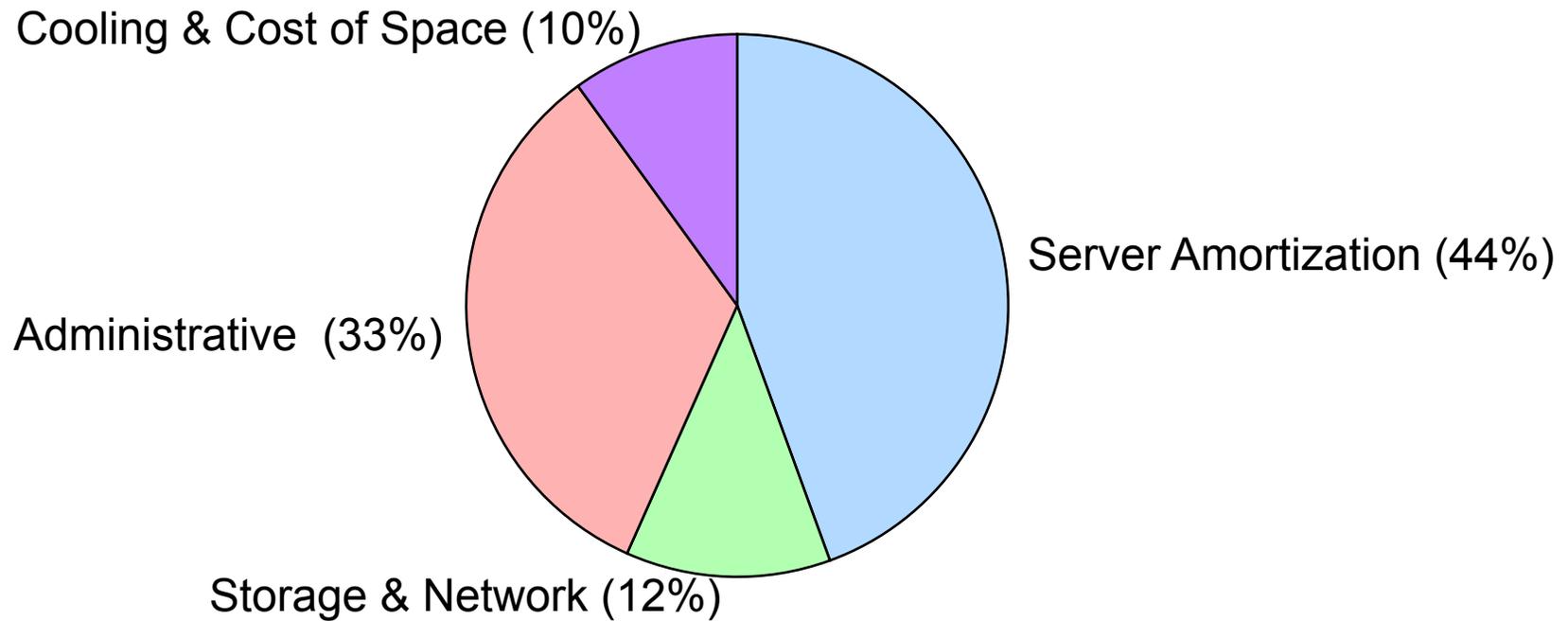
- Zero downtime maintenance
- Freedom from vendor-imposed upgrade cycles
- Instant provisioning
- Pooling hardware resource
- Virtual hardware supports legacy operating systems efficiently
- Dynamic resource sharing
- Security and fault isolation
- Business continuity, backups, and automated restoration

## Example of the Impact of Virtualization

	<u>Before</u>	<u>After</u>
<b>Servers</b>	> 1,000	> 50
<b>Storage</b>	> Direct attach	> Tiered SAN and NAS
<b>Network</b>	> 3000 cables/ports	> 300 cables/ports
<b>Facilities</b>	> 200 racks > 400 power whips	> 10 racks > 20 power whips



Labor Costs are 1/3 of the Costs of a Server



## Operations Require One Staff per 200-400 Virtual Machines

### Before

**From 20–40 hrs to build a server and re-load application...**

Build and configure hardware

Load operating system

Load configuration tools (Backup, Resource Kit, Monitoring, etc...)

Assign 2 IP addresses

Build 3 network connections, copper or fiber

Turn over to applications team to re-load and re-configure software

Test applications

Coordinate outage/data migration

### After

**...To 15–30 min to copy a virtual machine and restart**



**333 servers replaced per year = ~ 10,000 man/hrs saved**

Note: Without virtualization one staff can handle up to 30 servers.

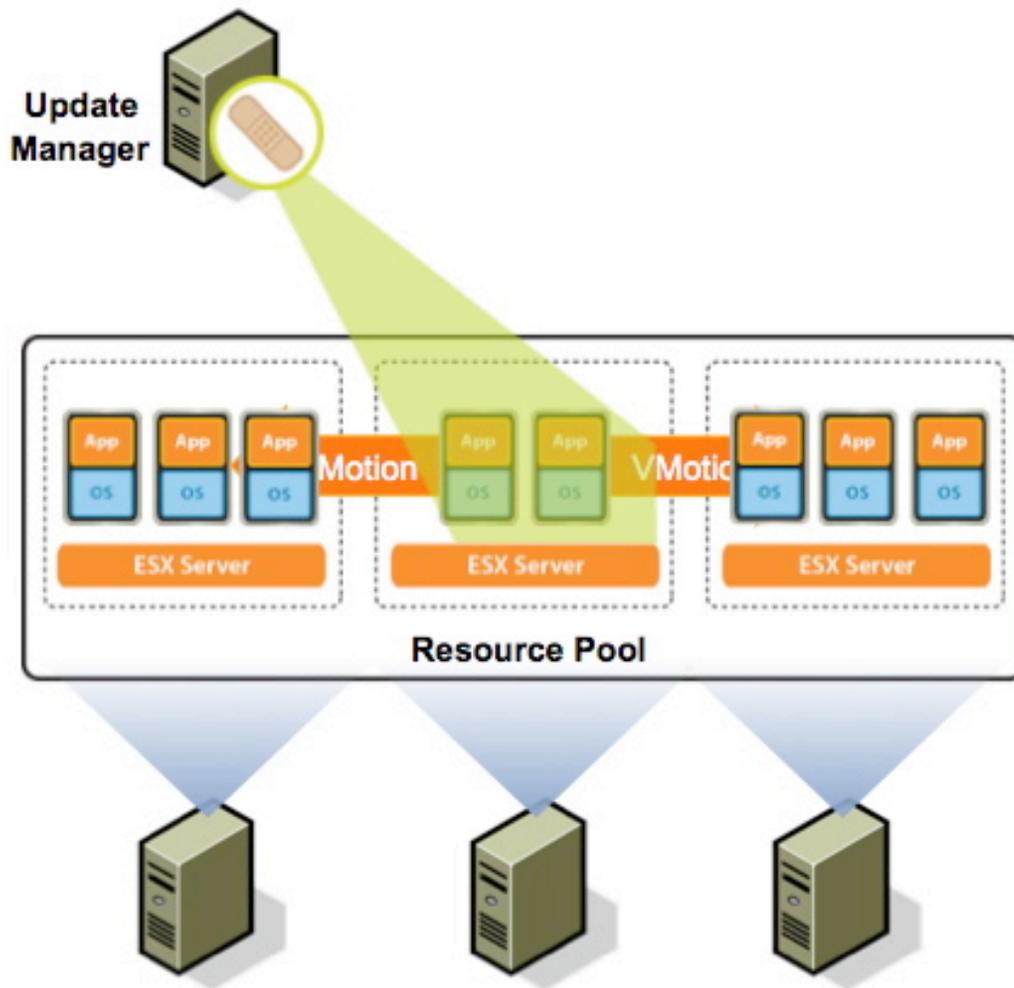
## Examples of Productivity Using Virtualization

**BEFORE**

**AFTER**

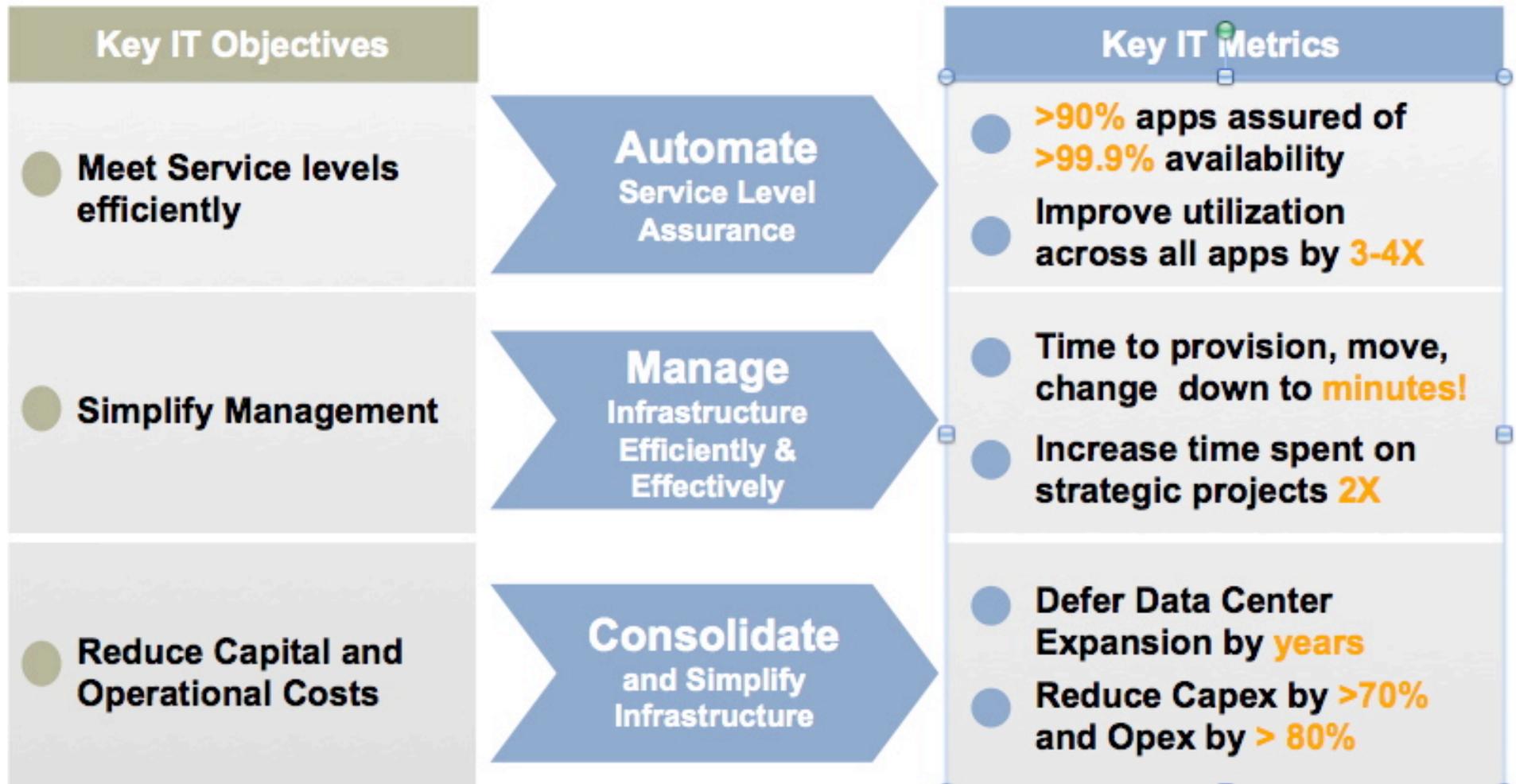
<b>Instant Provisioning</b>	> 4-6 weeks	> Fully automated to days
<b>Live Migration</b>	> Hardware maintenance window; app migration takes days/weeks	> No maintenance window or planned downtime; migrate app in seconds
<b>Patch Management</b>	> Patch each host manually with downtime	> Automated patching with no downtime
<b>Disaster Recovery</b>	> Weekend testing, uncertain restore	> Automated testing during day, quick/reliable restore
<b>Service Delivery</b>	> Slow, error-prone development / testing > Iterative, error-prone release management	> Automated self-service development / testing > Push-button, precise release management

## Non-Disruptive Automated Patch Management



- > Automates patching of hosts and virtual machines with **NO DOWNTIME**
  - Scans and remedies online and offline virtual machines
  - Snapshots virtual machines prior to patching and allows rollback to snapshot
- > Patches entire clusters
  - Each host enters maintenance mode, one at a time
  - Entirely automated – no intervention required

## Transforming Costs, Efficiency and Availability



## Impact of Virtualization

### **Hard cost savings**

- > 70-80% reduction in data center space, power infrastructure
- > \$8M cumulative savings since 2003

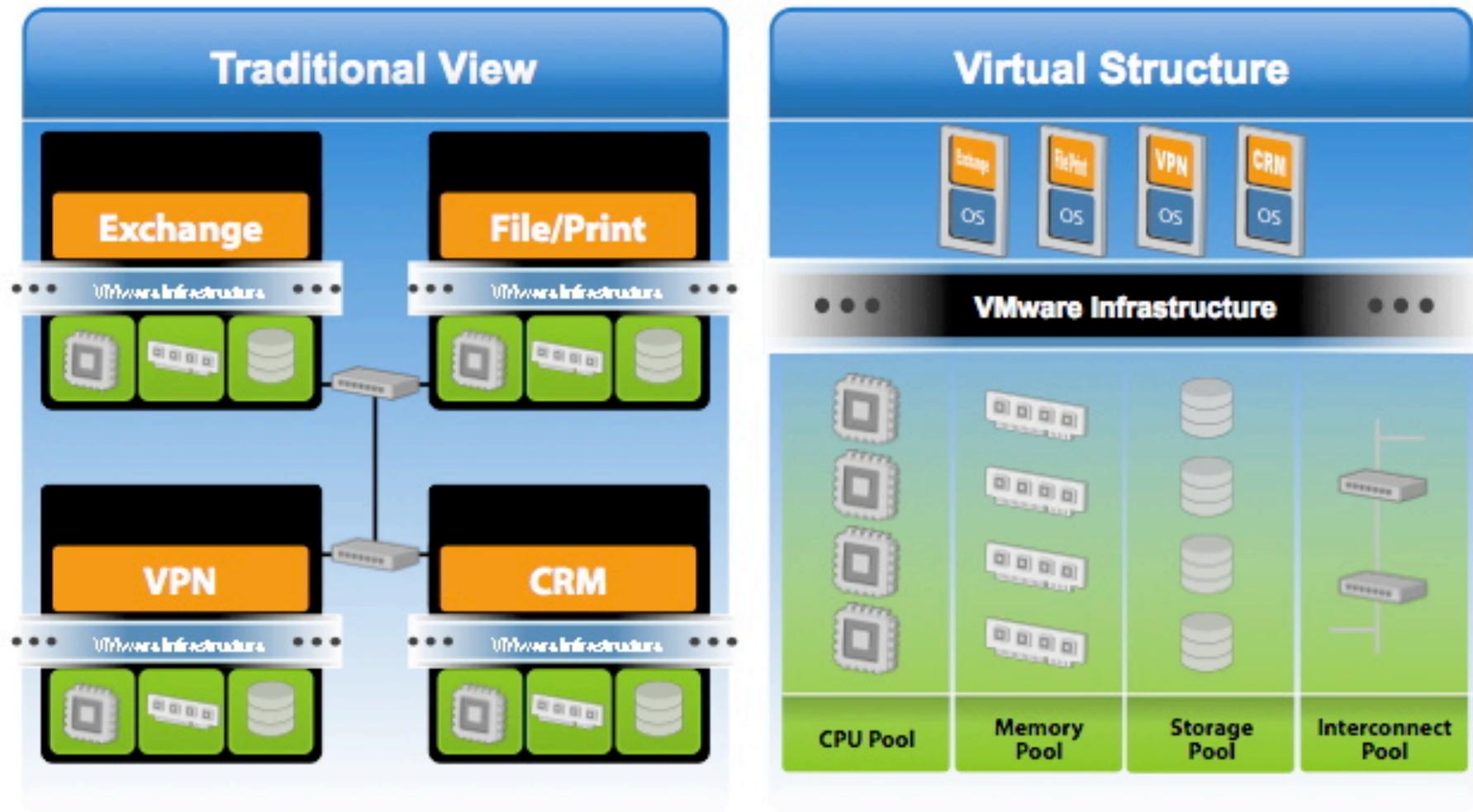
### **Operational efficiency**

- > Server rebuild and application load went from 20-40 hrs => 15-30 min
- > 10,000 man hours saved per year

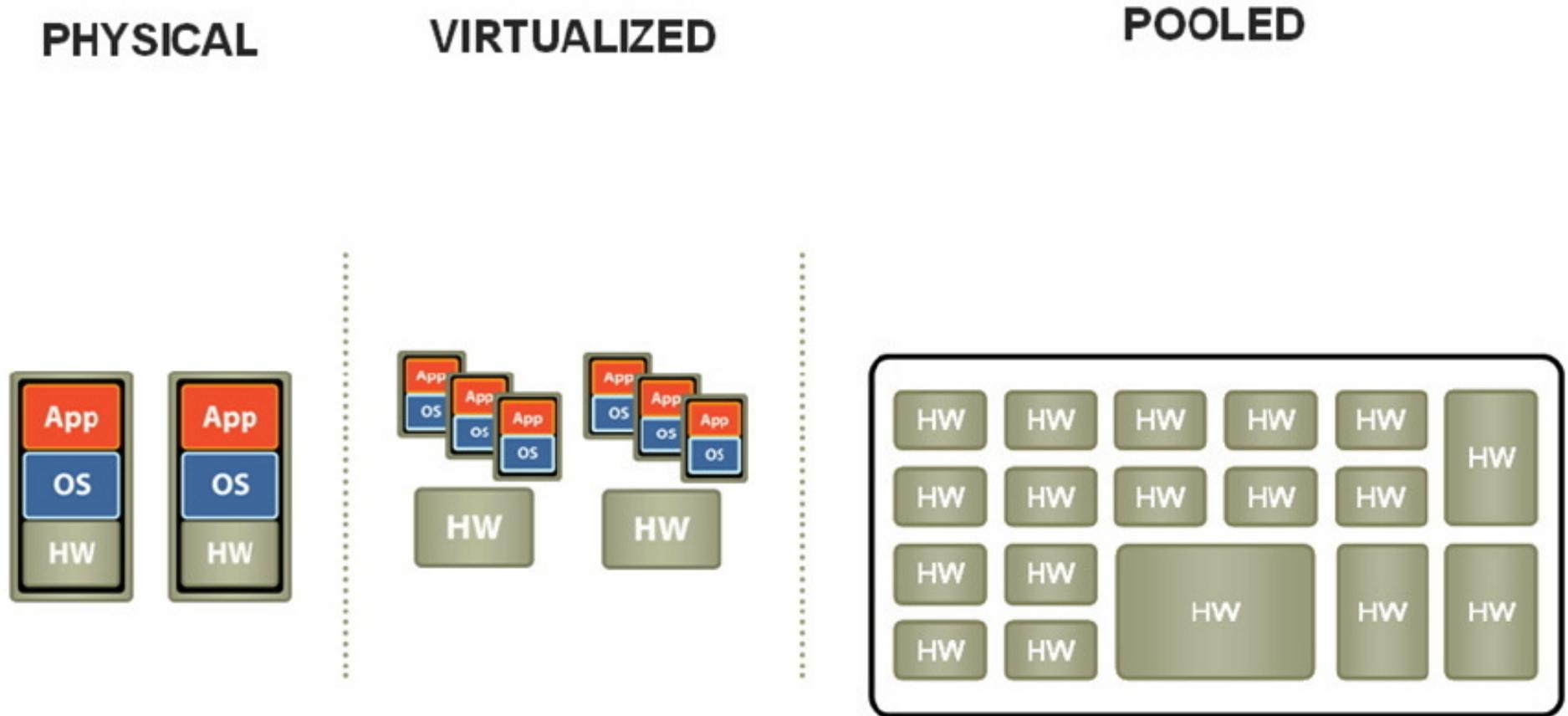
## Part II

# Deploying Virtualization

## From Dedicated Processing to Pooled Processing



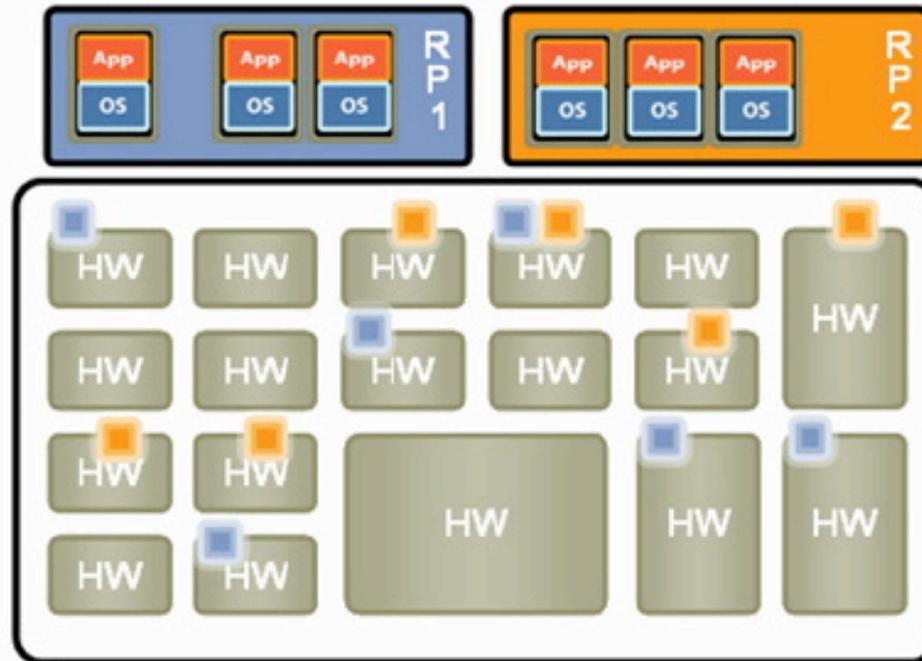
## Pooling of Hardware for Shared Capacity Performance



### INDUSTRY FIRSTS:

- > Logical Resource Pooling (RP)
- > Distributed Resource Scheduler (DRS)

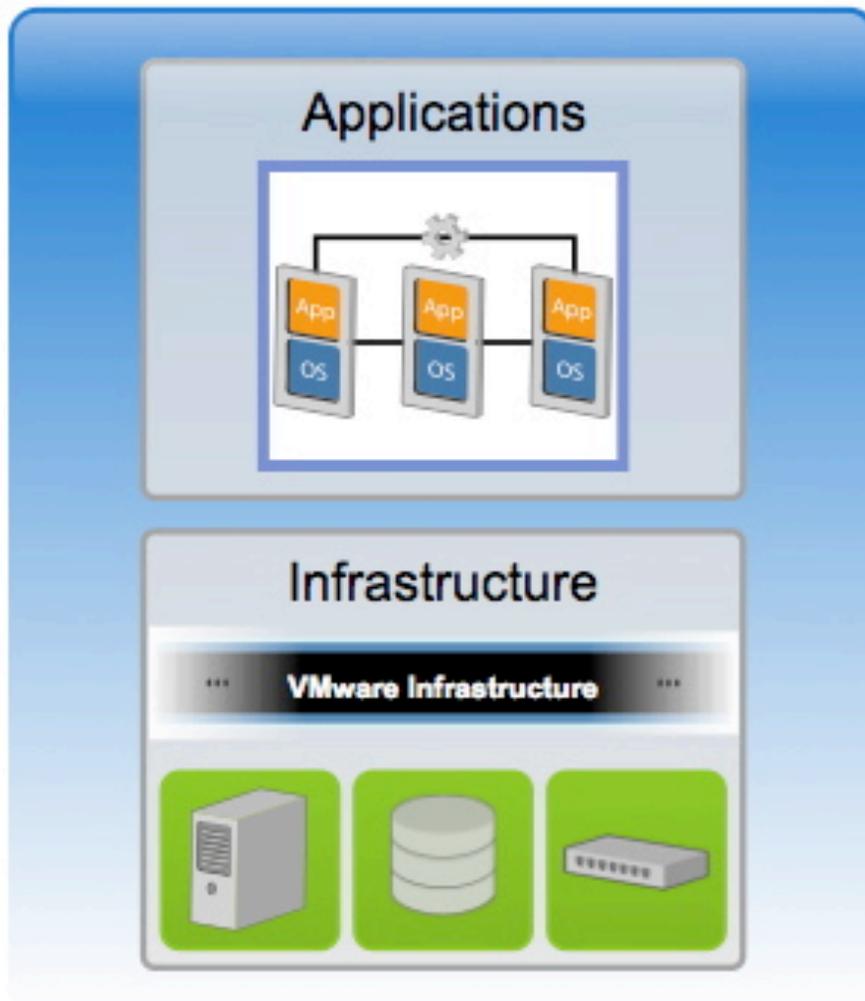
## Logical Resource Pooling and Distributed Resource Scheduling



### INDUSTRY FIRSTS:

- > Logical Resource Pooling (RP)
- > Distributed Resource Scheduler (DRS)

## Where to Run Your Application?



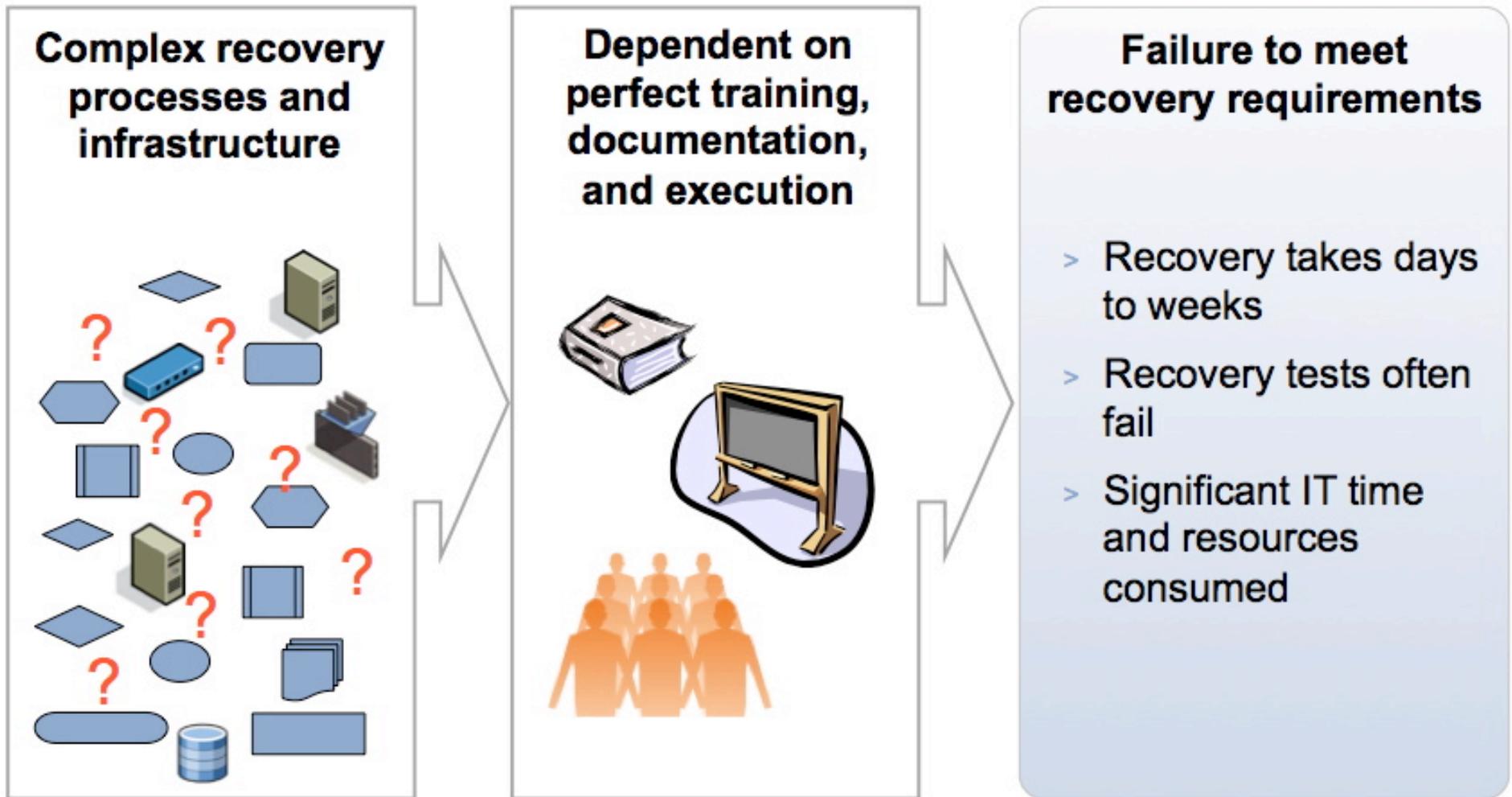
### Best place to run your applications

- > Guarantee application performance
- > Fast recovery from hardware or software failure
- > Security threats detected and eliminated
- > Application delivery is automated

Part III - Continuity

# Business Continuity

## Challenges of Traditional Disaster Recovery



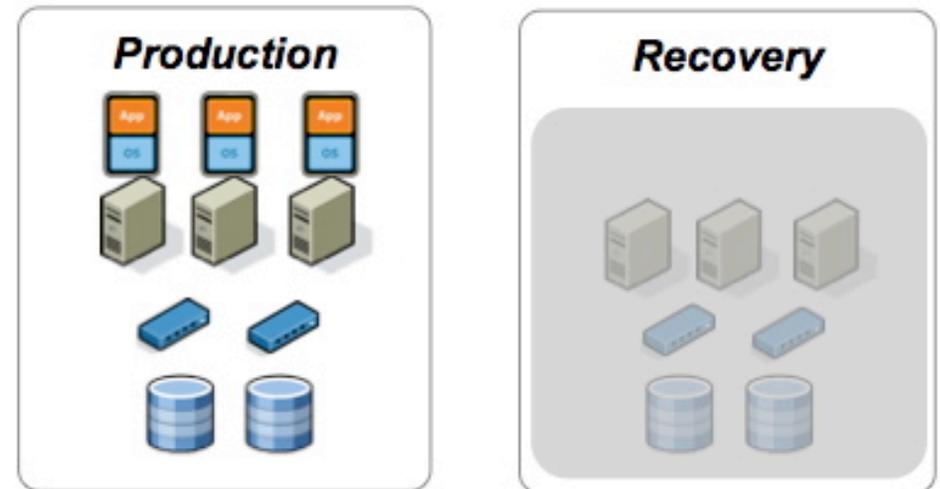
## Infrastructure Challenges of Traditional Recovery

**Fastest, most reliable recovery requires duplicating infrastructure**

- > Same servers, same network configuration, etc.
- > Requires ongoing management

**Idle infrastructure at recovery site**

- > Difficult to share
- > Time-consuming to repurpose

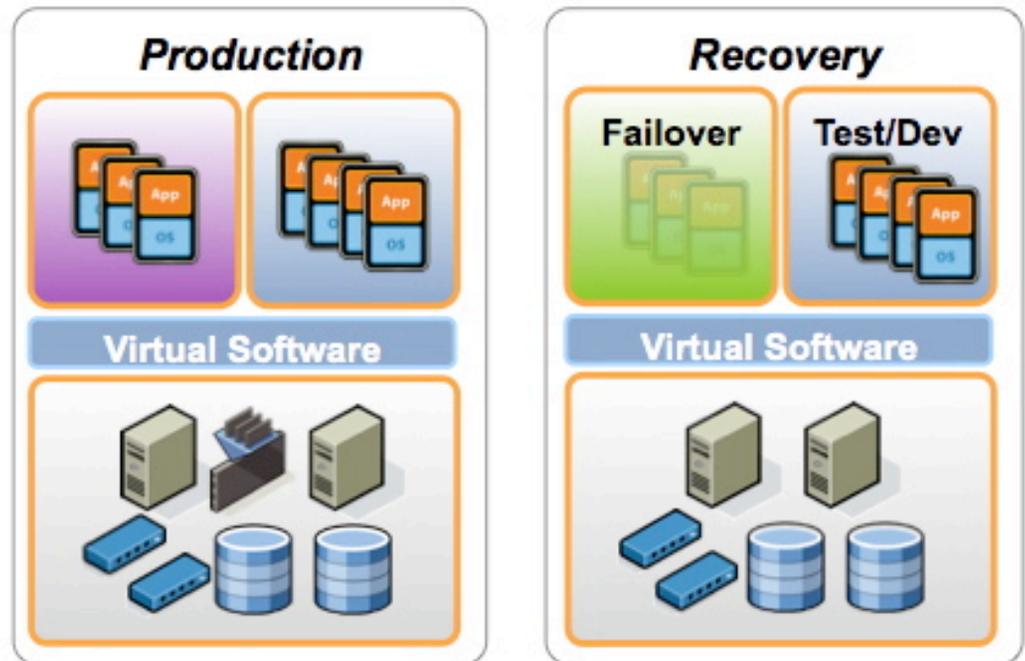


**Organizations spend significant time and money on recovery infrastructure that is rarely used**

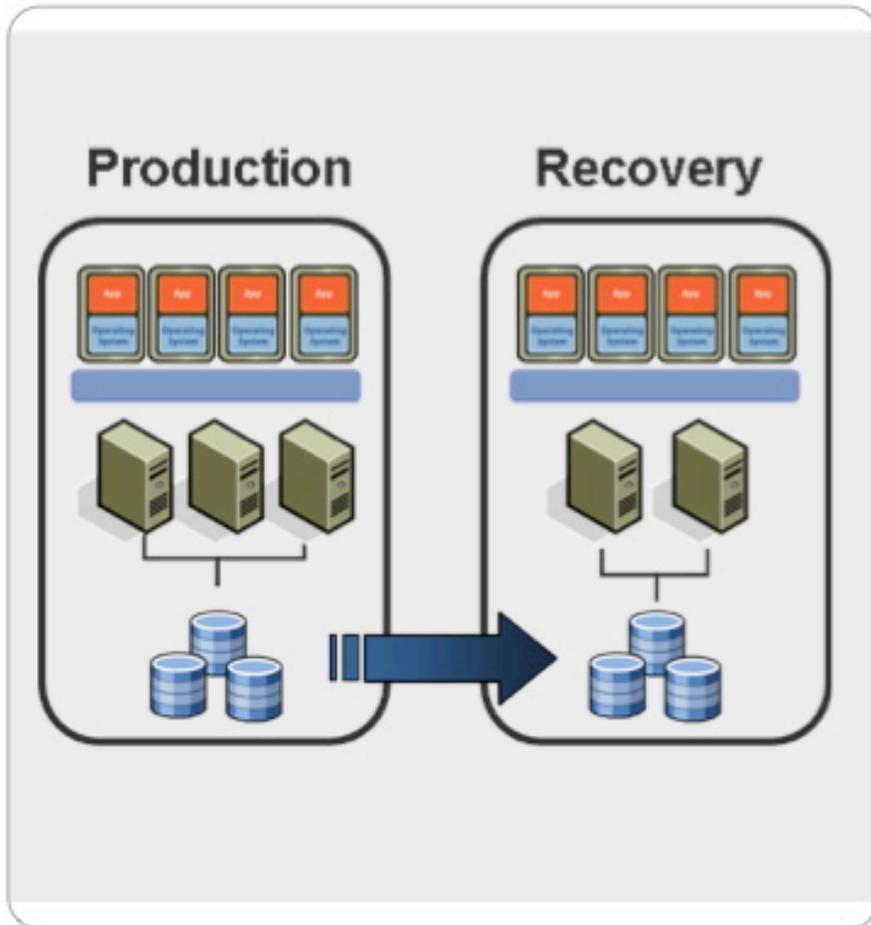
## Making Better Use of Recovery Infrastructure

### Turn recovery site into productive resource

- > Leverage recovery site for other workloads
- > Easy to leverage recovery infrastructure for testing
- > Resource guarantees ensure predictable resource allocation



## Virtual Site Recovery Management



- > Simplifies and automates disaster recovery workflows:
  - Setup, testing, failover
- > Turns manual recovery runbooks into automated recovery plans
- > Provides central management of recovery plans from central control

**A virtual Infrastructure makes disaster recovery rapid, reliable and manageable**

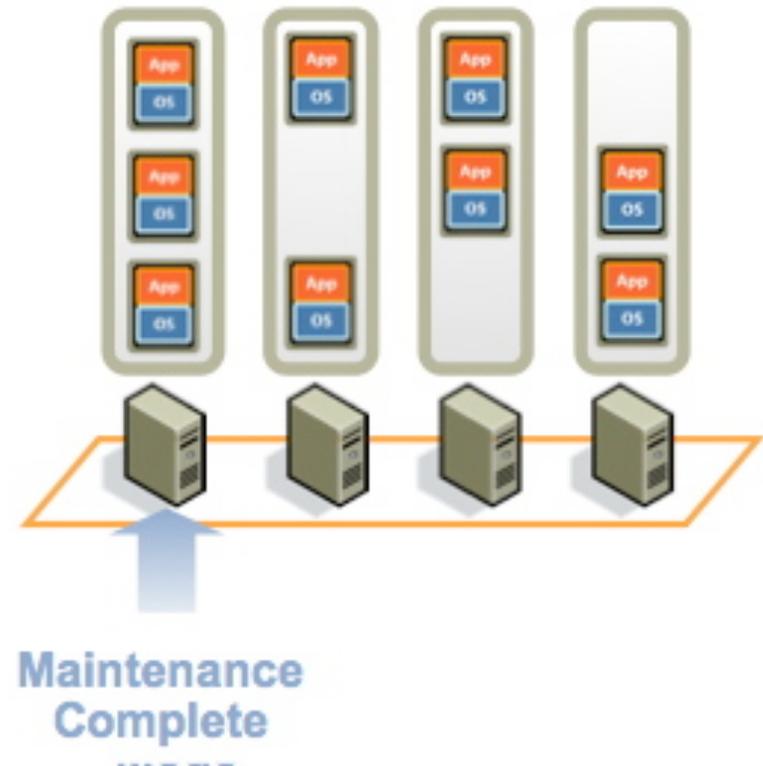
## Eliminating Downtime for Hardware Maintenance

### Hardware maintenance with Virtual Infrastructure

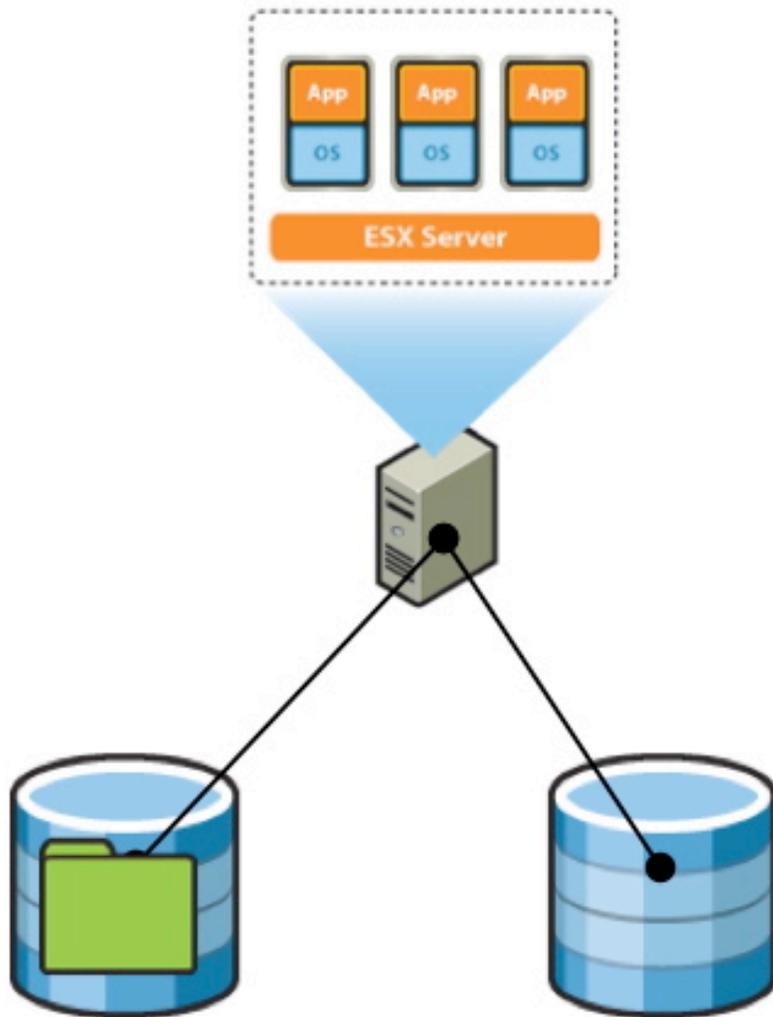
- > Automated redistribution of workloads to other servers in pool
- > Automatic redistribution when server maintenance complete

### Impact

- > Non-disruptive hardware maintenance:
  - No application downtime
  - No user impact
  - No downtime window



## Eliminating Downtime for Storage Changes



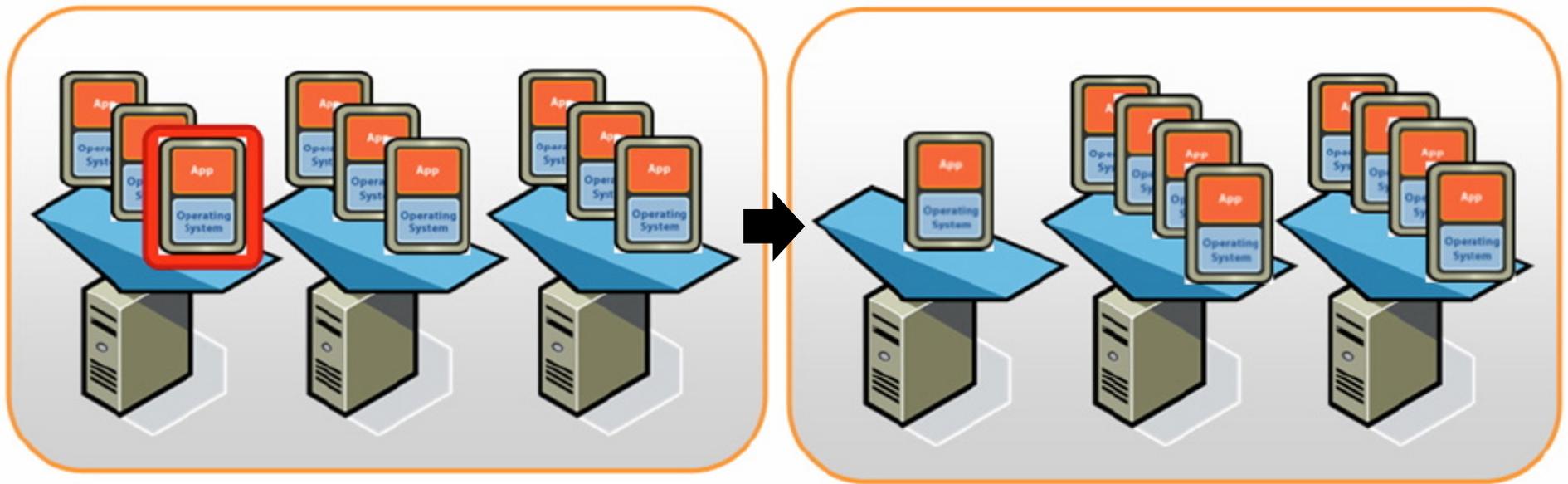
### Examples

- > Redistributing load
- > Optimizing storage configuration
- > Storage refresh

### Storage Migration

- > Online migration of virtual machine disks to new datastore
- > Zero downtime for applications and users

## Redistribution of Workload to Handle Peak Processing Demands



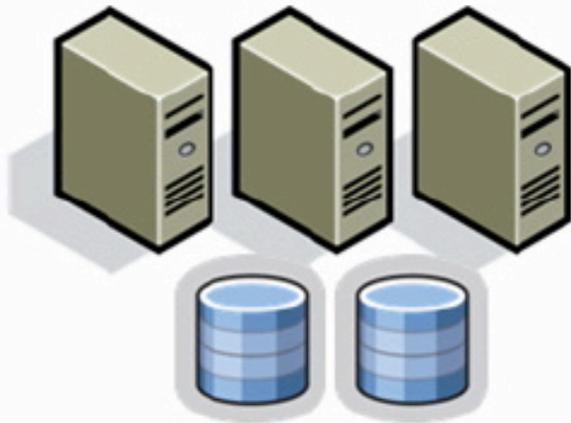
## Automatic Restart of a Failed Server



## Backup Can Be Performed With Various Backup Products



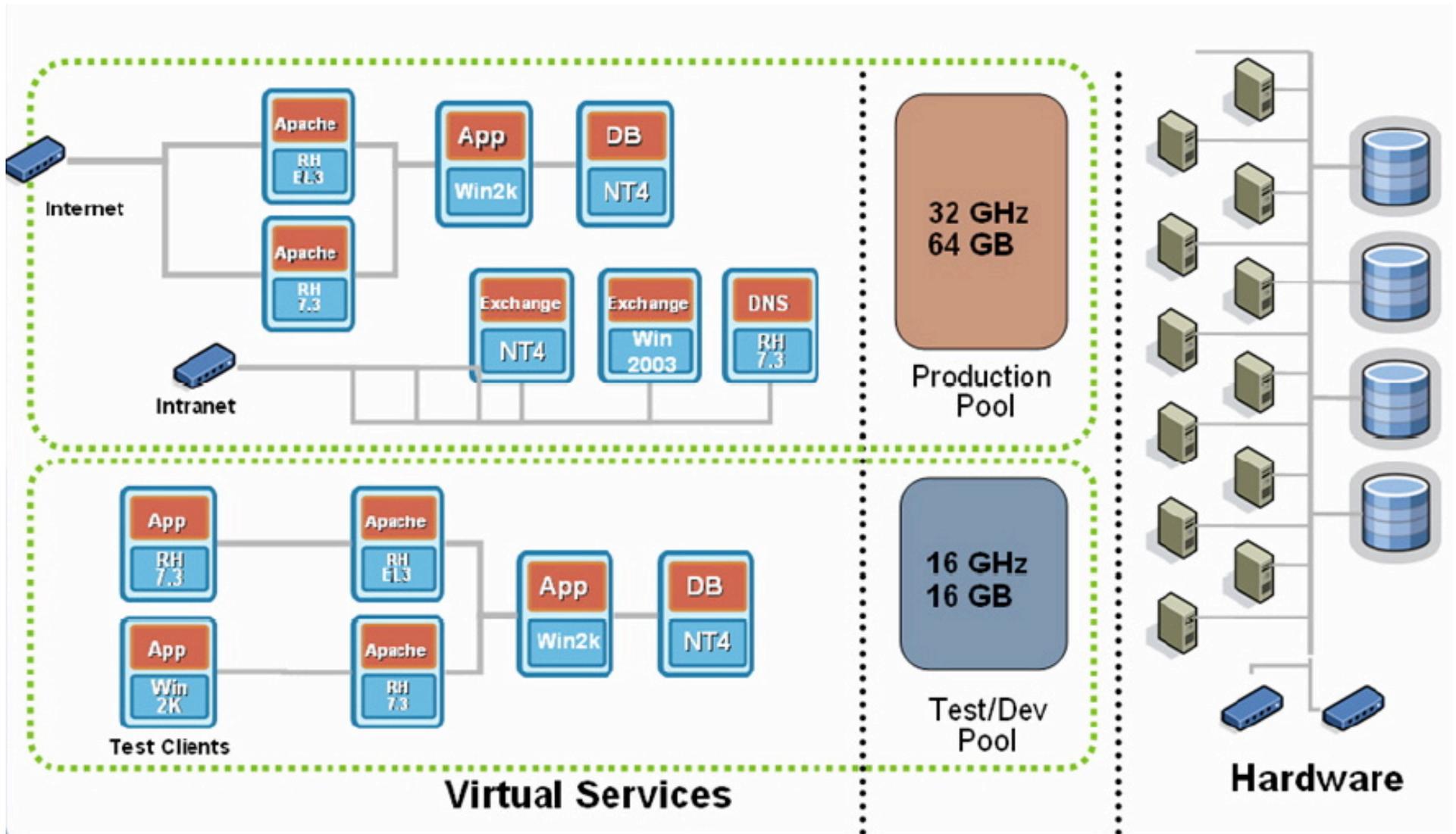
... VMware Infrastructure ...



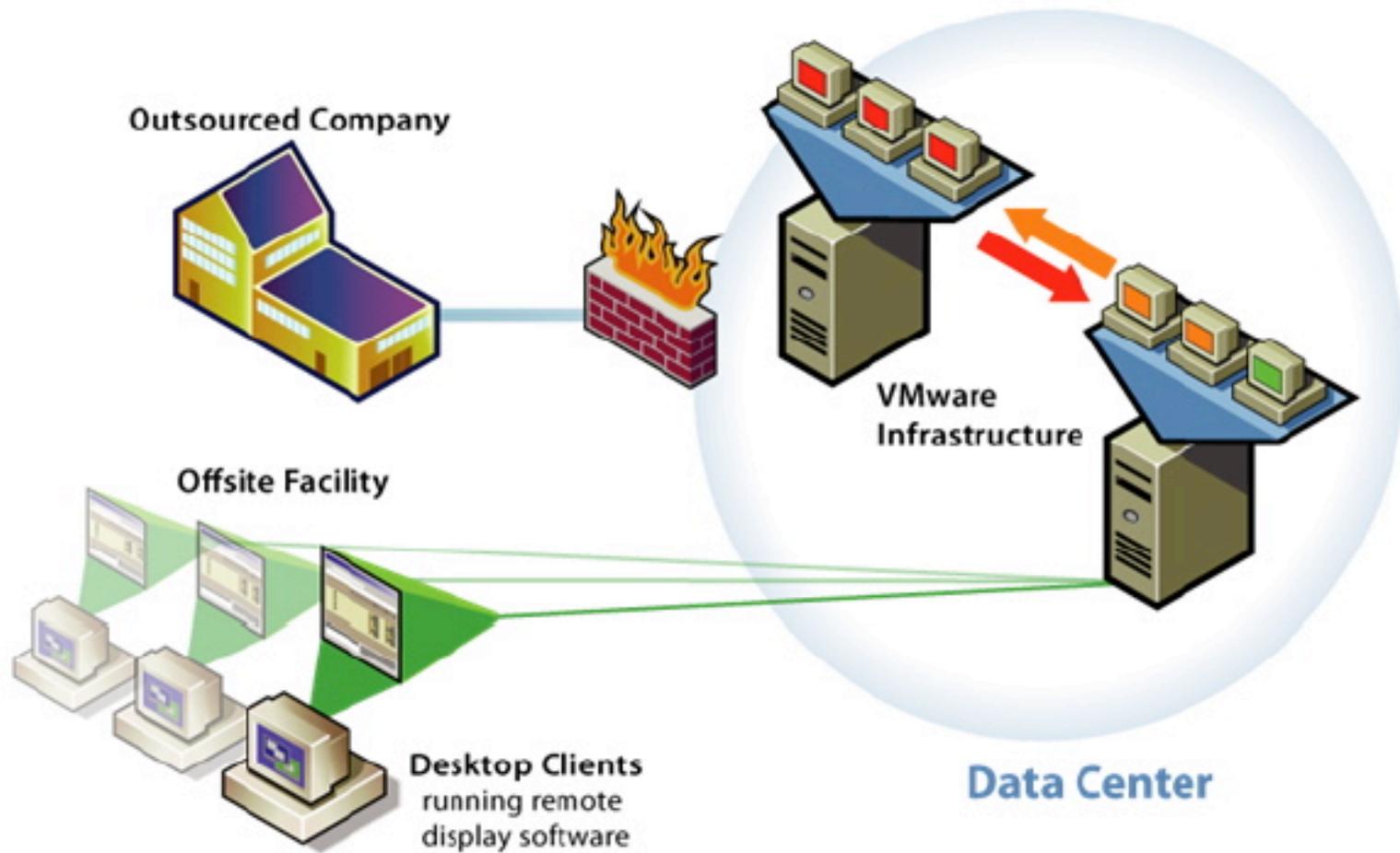
**VMWARE  
CONSOLIDATED  
BACKUP**

- > Decouple backup from production VMs
- > 20-40% better resource utilization
- > Pre-integrated with 3<sup>rd</sup> party backup products

# How to Run a Virtualized Data Center that is Fault Tolerant



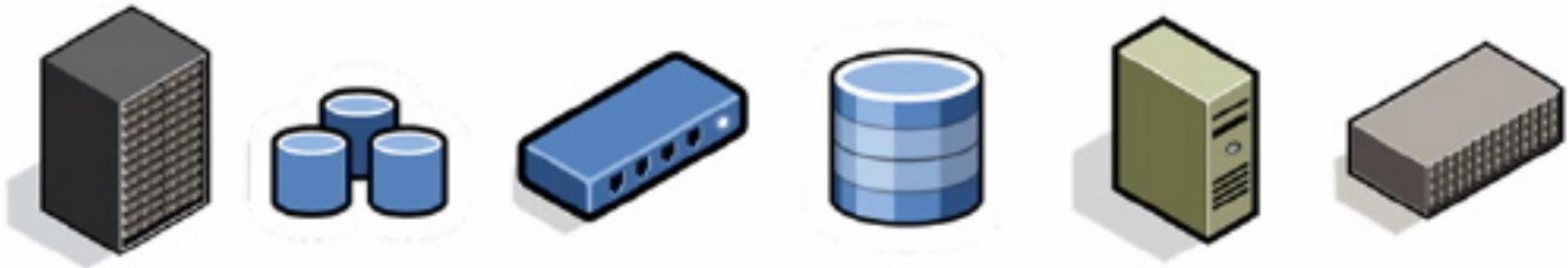
## Extending the Virtual Infrastructure to End-User Clients



Part IV

# Virtual Appliances

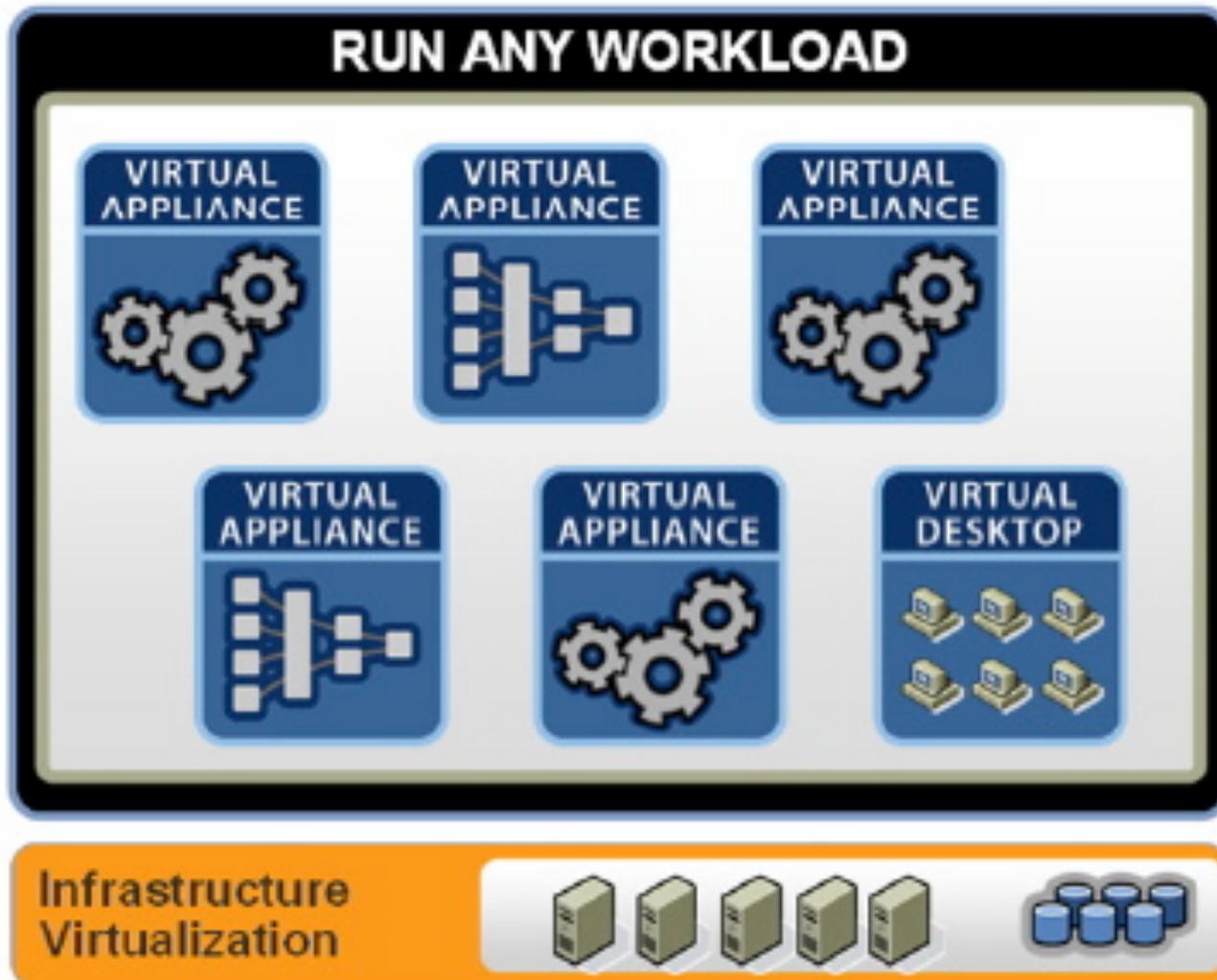
Traditional Approach: A Collection of Hardware and Cables



Virtualization is Based on Insertion of a Hypervisor on Top of Hardware



*A Virtual Appliance Can Run a Range of Applications*



## There is an Extensive Catalogue of Diverse Virtual Appliances

Microsoft  [Advanced Search](#) Results 1 - 10 of 57

**Microsoft Windows Server 2003 R2 Enterprise Edition Virtual ...**  
... **Microsoft** Windows Server 2003 R2 Enterprise Edition Virtual Appliance. **Microsoft** Windows Server 2003 R2 Enterprise Edition Virtual Appliance. Description. ...  
<http://www.vmware.com/appliances/directory/649>

**Microsoft SQL Server 2005 Enterprise Edition Virtual Appliance**  
... **Microsoft** SQL Server 2005 Enterprise Edition Virtual Appliance. **Microsoft** SQL Server 2005 Enterprise Edition Virtual Appliance. Description. ...  
<http://www.vmware.com/appliances/directory/651>

**Microsoft Exchange Server 2007 Virtual Appliance**  
... **Microsoft** Exchange Server 2007 Virtual Appliance. **Microsoft** Exchange Server 2007 Virtual Appliance. Description. A Pre-configured Virtual ...  
<http://www.vmware.com/appliances/directory/650>

**Alfresco Community Edition**  
... The Alfresco ECM platform delivers the same functionality available in commercial software packages such as **Microsoft** Sharepoint, Interwoven WorkSite ...  
<http://www.vmware.com/appliances/directory/325>

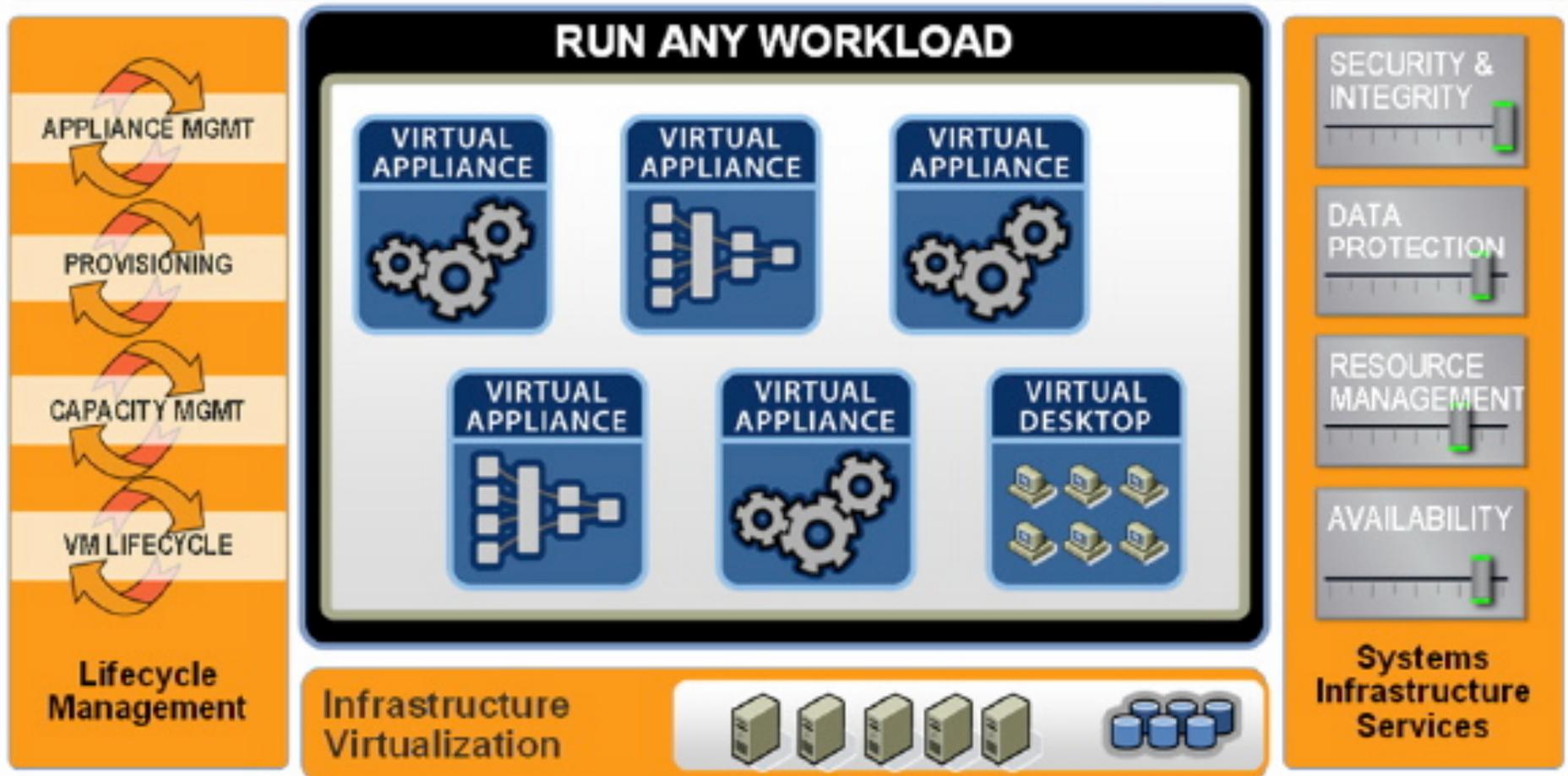
**Sieve Firewall**  
... Bandwidth control and prioritization by zone and port. A perfect example is **Microsoft** WSUS servers at a remote site on the site's only server. ...  
<http://www.vmware.com/appliances/directory/245>

## Virtual Appliance Marketplace - Certified Production Ready




Title	Description	Certified	Buy	Size	Rating	Created	Modified
 <b>Check Point</b> SOFTWARE TECHNOLOGIES LTD.	Proven Security for Virtual Environments	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	690 MB	★★★★★	07/10/2008	08/19/2008
 <b>STONESOFT</b>	High Availability Firewall and VPN virtual appliance for enterprise class security	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	34 MB	★★★★★	07/10/2008	07/30/2008
 <b>ABACA</b>	The Abaca VPG is a groundbreaking email security solution that delivers unprecedented Spam blocking accuracy with zero tuning.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	155 MB	★★★★★	07/10/2008	08/11/2008
 <b>STONESOFT</b>	StoneGate IPS is a powerful tool to protect your virtualized networks, securing the information flow in virtual datacenters.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	28MB	★★★★★	07/10/2008	07/21/2008
 <b>ALTOR</b> networks	VNSA provides granular, real time and historical visibility into the virtual switch traffic, with central management.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	336MB	★★★★★	06/13/2008	07/10/2008
 <b>KACE</b> Systems Management. Done.	Easy-to-use, comprehensive and affordable appliances for full PC and Server Lifecycle Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	981 MB	★★★★★	06/13/2008	06/23/2008

## Future Directions: Virtualized Environment + Tools to Support SOA



Part V

# Virtual Desktop

## Driving Change

# Challenges

**PC Management is time consuming & inefficient**

**Desktop Operating Costs are High**

**Low End User Service Level Agreement (SLA) levels**

**Security and Compliance Risks**



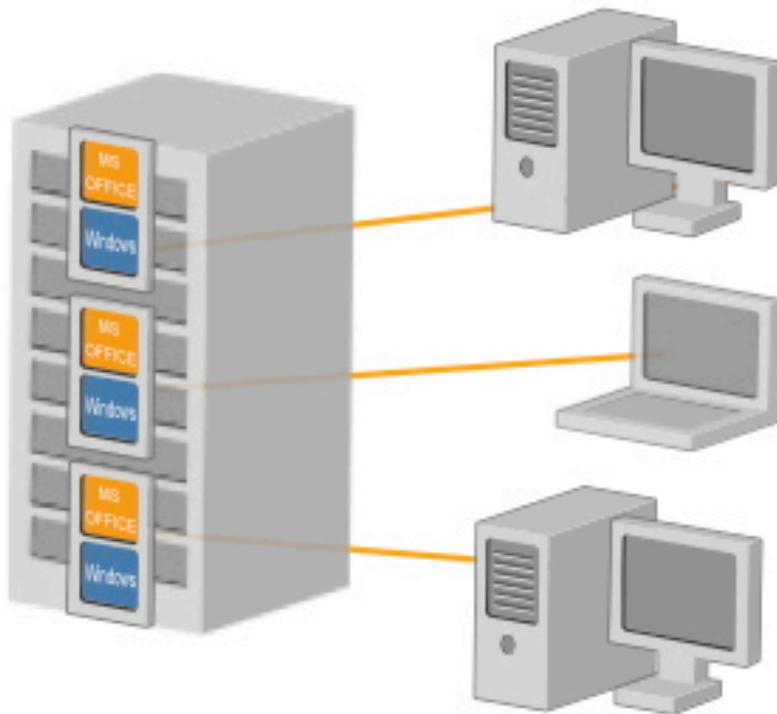
## Apply Virtualization to the Desktop

### Transform the desktop

- > OS and apps are decoupled from the physical device
- > Desktops run as virtual machines in secure data center
- > Transform static desktop to a stateless virtual desktop
- > Connect to virtual desktop from thick or thin clients



## The Virtual Desktop Runs in a Secure Data Center



Transform the Desktop

**OS and apps are decoupled from the physical device**

**Desktops run as virtual machines in secure data center**

**Transform static desktop to a stateless virtual desktop**

**Connect to virtual desktop from thick or thin clients**

## Virtual Desktop Infrastructure: Client Access

### **Native Windows Client**

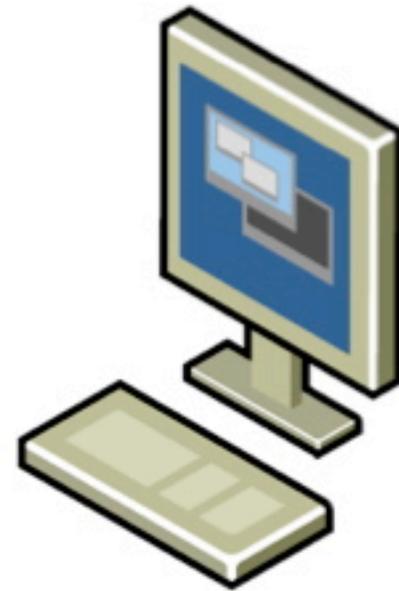
- > Provides extended capabilities to access local printers and storage etc.

### **Thin-Client Support**

- > Thin clients based on Linux and XPe
- > WYSE ThinOS models

### **Browser Access**

- > Windows, Linux & Mac



## Hospital Case Study: Desktop Replacement & Centralization

### **Business challenges**

- Mobile roaming solution for doctors & nurses
- Bedside access to patient records & data
- Ensuring HIPAA compliance

### **Technical solution**

- Virtual Desktop Infrastructure deployment using Wyse thin clients to access virtual desktops

### **Why Virtual Desktop Infrastructure**

- Easier administration of desktops from a central location
- Reduced time to add new PC to <10 minutes
- Operational & hardware savings

## Insurance Case Study: Business Continuity

### **Business challenges**

- Need to reduce desktop operational costs
- Required High Availability of desktops
- Simplify desktop management

### **Technical solution**

- Virtual Desktop Infrastructure deployment using thin clients to access virtual desktops

### **Results**

- 45% reduction in support costs
- Used HA features to provide robust desktop disaster recovery protection
- Servers running at 80% utilization
- Plan to deploy 10,000 desktops by next year

## Thin-Client Support

**Virtual Desktop Infrastructure supports Linux and XP clients. This includes the majority of thin clients.**

**Virtual Desktop Infrastructure has been tested specifically with the following thin clients:**

### **Custom OS**

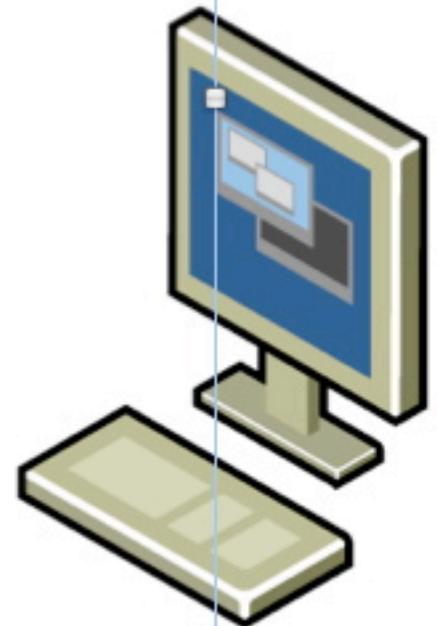
- > WYSE S10 VDI Edition
- > WYSE V10L

### **Linux Based**

- > WYSE S50, WYSE V50
- > WYSE V50L

### **XP Based**

- > WYSE V90
- > WYSE V90L
- > Neoware c50



## The Uses of Virtual Desktops



### **Desktop PC Replacement**

Replace traditional PCs with centralized virtual desktops for better control and efficient management. End users have flexibility



### **Disaster Recovery & Business Continuity**

Provide continuous availability of desktops to end users by making high availability and disaster recovery solutions more cost-effective, simpler, and more reliable



### **Alternative Access**

Centralize corporate data while enabling employees to work from home and branch offices. Enable partners/customers access to corporate desktops while protecting information

## Summary

- Virtualization offers major savings in data center operations.
- Virtualization makes possible significant reductions in the costs of managing data centers, with simplification of systems management tasks.
- Virtualization offers back-up and increased redundancy for delivery of high performance and high availability services.
- Virtualization is a step in the direction of “cloud computing”.